

Mutual Aid is Key

www.reupower.com

Presentation to CUEA

June 13, 2019

Carr Fire - July 2018



1,846,000 acres burned, over 22,000 structures were destroyed and sadly, 100 lives were lost." service territory 265 residences were either destroyed or deemed uninhabitable

fire in the state's

Lessons Learned



Practice Drills were set up to prepare for City Emergency response to handle the extended recovery without the City EDC REU is creating their own BDC for emergency events not relying on City to lead. After the initial shock has past,

Winter Storm Nadia - Feb 2019

Customers remaining out on 2/16 - 530

Customers remaining out on 2/17 were

approximately 250 (residents who

CrongOutage Peak Occurred at 0417 on 2/13/2019; Total

Customers out -31,554 Customers out at 0417 on 2/14 - 7,942 (24hrs later) (residents who Customers out at needed to perform 0417 on 2/15 - 5,744 their own repairs



Mutual Aid Benefits

we are not in competition with each other, but available to lend help when needed.

12 Crew responded within 2 days to assit Redding in the recovery process. The personnel were highly skilled and came t



Carr Fire Statistics

- Began July 23, Fire hit Redding July 26
- 359 Square miles burned in total
- 1079 Homes Lost County
- 265 Homes Lost Redding
- 8th most destructive in Cal history
- Evacuation of City West side, gridlock
- City load maintained by Generation
- Shasta Lake City, black-out



Mutual Aid

Damage Photos

> Mutual Aid Statistics

Recovery Photos

Recovery Stats









Day After Assessment





WAPA Interconnect

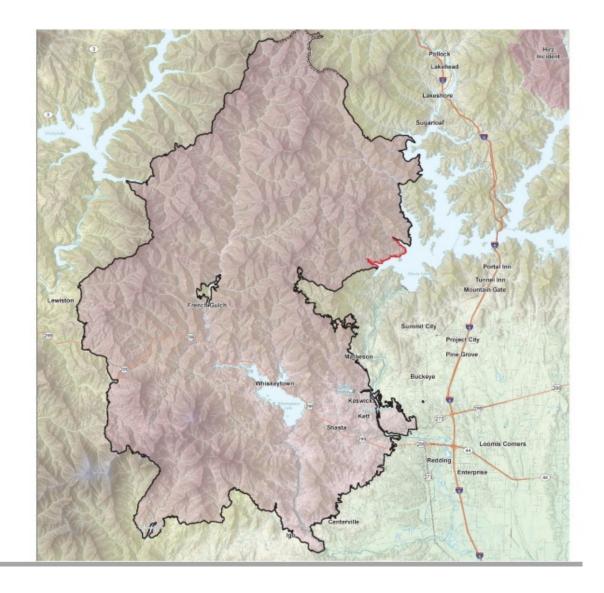




View from Weaverville, Trinity Co.

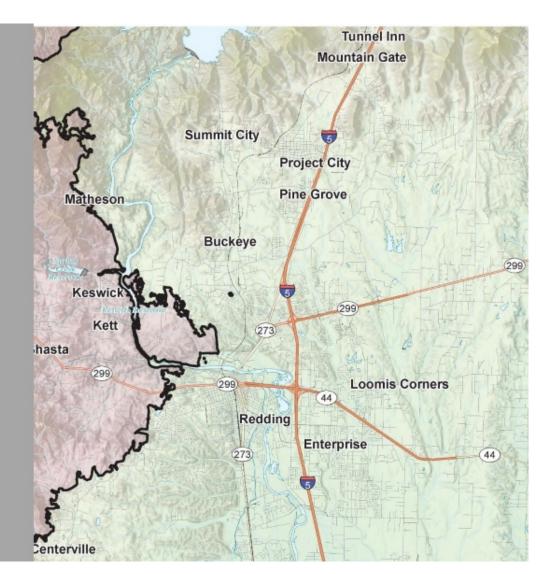


Carr Fire Map

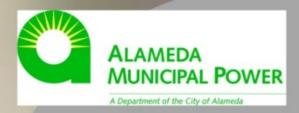


Redding Damage Map



























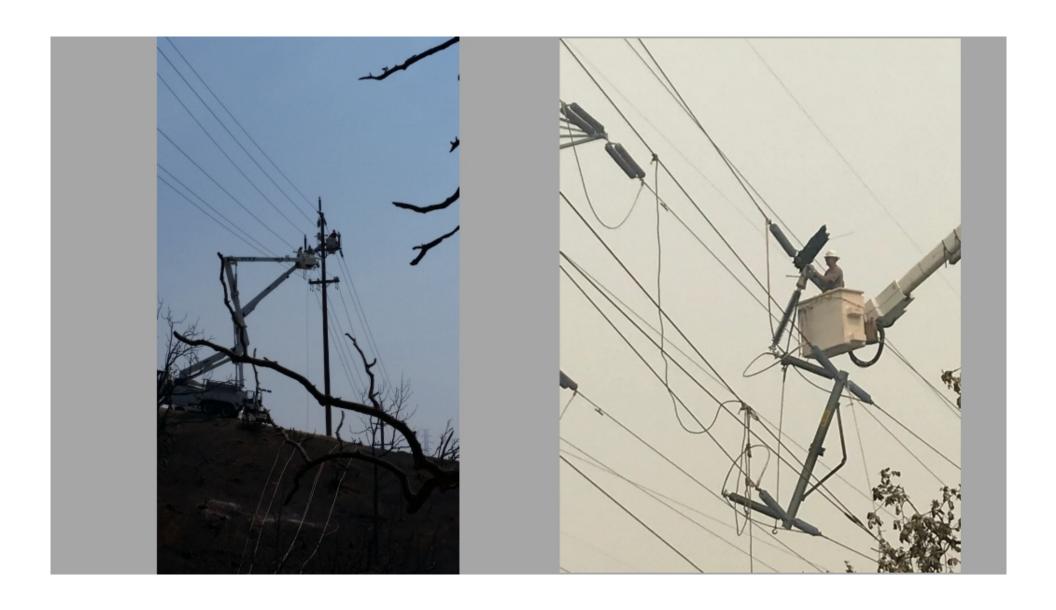
Mutual Aid Response

- 12 Mutual Aid crews on site by day 3
- Bringing materials as well as Determination
- 16 hour days min, 23 days straight
- Each crew guided by REU Foreman

Necessary repair:

- Lost 12 Miles 115 KV Line
- Lost 12 Mile -12 KV Line
- 270 Power Poles destroyed
- Lost River Crossing Structure at Keswick
- WAPA also Lost 4 transmission lines Keswick Area





Rugged Country





Recovery TimeLine

- Day 1 & 2: Gain access and assess damage and priorities
- Day 3: WAPA established 2nd line, Ending Rolling Blackouts
- Week 1: 270 Damage isolate, Partial circuits re-energized
- Week 2: All remaining undamaged services energized
- Week 3: All but one, 115 KV Line fully restored.
- Week 5: System Full Redundancy restored
- Week 6: Whiskeytown Generation plant restored.



Winter Storm 2019

Damage Photos

Event Statistics

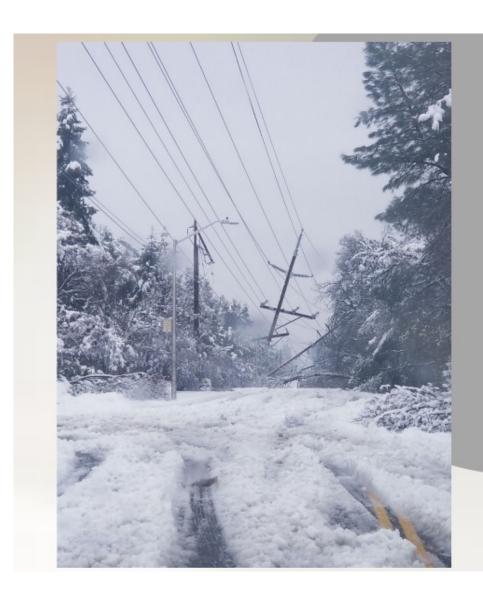
- Outage Peak Occurred at 4 AM on Wed, Feb 13
- 31, 554 Customer outage, Approximately 75%
 - Major business districts,
 - Hotels, Restaurants
 - Large Grocery Stores
 - Gas Stations
- Difficulty finding rooms for Mutual Aid Crews

Mutual Aid Logos

Recovery Photos

Recovery Statistics













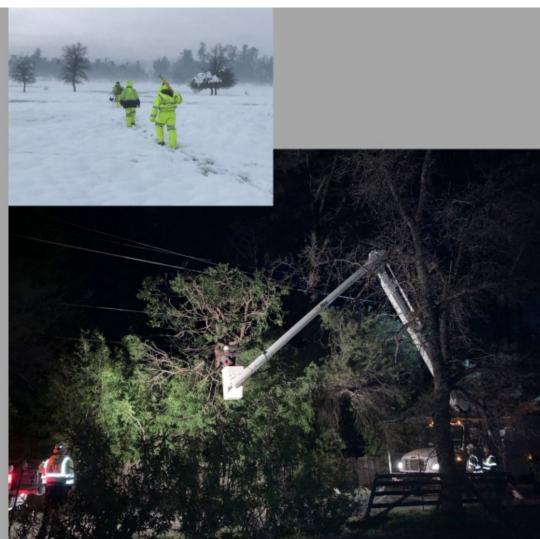




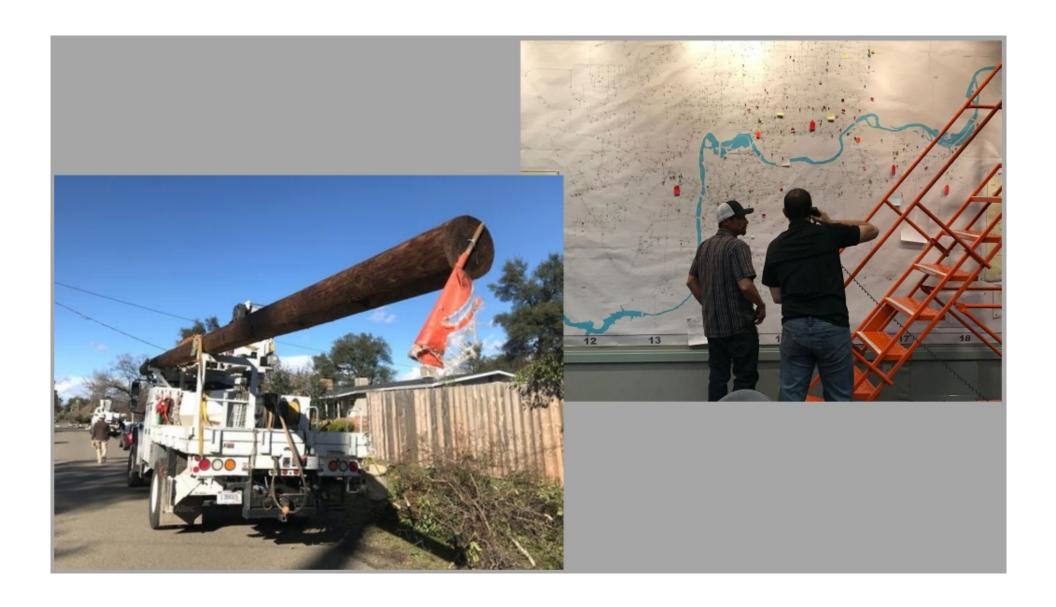












Recovery Statistics

- Outage Peak Occurred at 4 AM on Wed, Feb 13,
 31, 554 Customer outage, 8 Substations Black
- After 1 day 8000 Customers
- After 2 days 5700 Customers,
- · Mutual Aid crews begin arriving
- 3 days later 550 Customers
- 5 days later Less than 300 Customers
- 7 days later Approx 200, with Damaged Services



Lessons Learned

- Emergency Operations Center
- Emergency Drills vs Recovery
- Outage Management System
- Outsourced Customer Call Center Nebraska
- Social Media Pro's & Con's





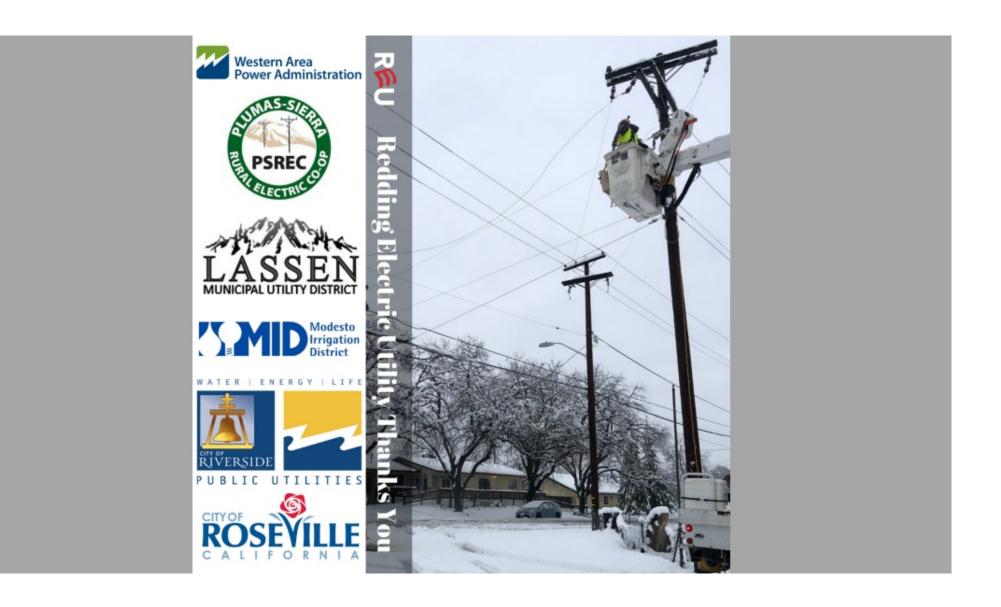
Mutual Aid Benefits

- Impressive Response Time, 1-2 Day
- Pre-arranged agreements cut through Red Tape and delays
- Impressive Work Ethic of crews
- Willing To Stay Until Complete
- Members are not Competitors, they are there to help
- REU Crews enjoy the Friendships made

Carr Fire 2018

Winter Storm 2019





Thank You CUEA & Members



From REU and the Citizens of Redding

Questions ??

